

# Chrysler Group Uconnect® 8.4A (RA3) 8.4AN (RA4):

## 1. Retrieve your Request Code

**STEP 1:** Insert the key and turn the ignition to the **ON** position. Turn the Radio ON

**STEP 2:** Open the **Settings** screen via one of the two methods listed below.

*(Settings location depends on the customer's particular Uconnect model)*

**Option A:** Press the '**Apps**' button (bottom right) and select the '**Settings**' option.

Scroll to page two of the Settings list by using the white down arrow *(see 'Option A' Screen)* **OR**

**Option B:** If their system has a '**Settings**' button (bottom right), press the '**Settings**' button and scroll to page two of Settings list by using the white down arrow *(see 'Option B' screen)*

### Option A



### Option B



**STEP 3:** Select the **System Information** option at the bottom of the list *(see Screen A)*

The current system information will then be displayed on the radio screen shown below *(see Screen B)*

**STEP 4:** Write down the Request Code in the spaces provided below (see example in Screen B):

**REQUEST CODE:**

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### Screen A



### Screen B

